**Terms and conditions of use**

**Shop details:**
Loving Vincent Sp. z o.o.
Trzy Lipy 3
80-172 Gdańsk, Poland
VAT: PL5213640855
REGON: 146429141

1. By clicking on the button "Buy Painting" on the site situated at the address www.lovingvincent.com, a contract is entered into between the Buyer and the Seller. The Subject of the agreement is the chosen painting listed on the website. The rights and responsibilities of the parties on the basis of the agreement are regulated by the Act of 23 April 1964 in the Civil Code found in the Register of Laws in Poland (Dz. U. z 1964r. nr 16, poz. 93 as amended) and in the Act of 2 March 2000r. for the protection of certain consumer rights and responsibility for damages caused by unsafe products (Dz. U. z 2000r., nr 22, poz. 271 as amended).
2. Orders may be placed 24 hours per day throughout the entire year.
3. All prices are gross prices for the painting. To the cost of the merchandise will be added the cost of shipping in accordance to the shipping address. The shipping will be expedited by DHL and are fully insured up to the gross price of the painting. In case of damage to the shipment due to the fault of the shipper, the Buyer should immediately inform the Seller of this fact, and the Seller will file a claim to the shipping company.
4. The purchase shall be evidenced by an invoice issued by the Seller, and each painting shall be shipped with a certificate of authenticity.
5. Payment for the merchandise ordered shall be in advance by bank transfer to the account listed in the automated e-mail sent by the purchase system, in the currency selected when purchasing the painting, within 5 days of placing the order. In case of a lack of payment within this time, the contract entered into between the Buyer and Seller will be terminated.
6. The order will be processed following receipt of payments by the Seller. The Seller will inform the buyer of shipping in a separate email.
7. The processing time for the order once payment is received is approximately 10 days.
8. Complaints: complaints should by filed by sending an email to the address: sales@breakthrufilms.pl
9. If the package should be damaged during shipment, the Buyer should refuse acceptance and draw up a protocol of the damage to be signed by the deliverer. This prototcol serves as the basis for claiming compensation for the damaged shipment.
10. By ordering from the site www.lovingvincent.com you declare that you have familiarized yourself with these terms and conditions of use.